



Gasoline Guarantee

At Express Convenience Centers® we guarantee our Excelerator™ gasoline quality. If you ever have a problem with your vehicle caused by Excelerator™ gasoline purchased at one of our Express Convenience Centers®, we will investigate the claim. We only need your automotive technician to complete the attached form explaining that the problem was caused by the Excelerator™ gasoline and what is required to correct the problem and we will take it from there.

With the Express Convenience Centers'® gasoline guarantee, all you need to do is follow these simple steps:

1. Print the Guest Claim form and Service Data form. Or call 920-831-8893 and we can mail or fax the forms to you.
2. Fill-out the Guest Claim form completely.
3. Have your mechanic or service technician fill-out the Service Data form completely.
4. Send both completed forms along with copies of your repair estimate to the address on the forms.
5. Express will reimburse you for any legitimate Excelerator™ gas-related repairs and fully refund your money.





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Guest Claim Form

Instructions: Carefully fill-out this entire form. Then mail the completed form to Express Convenience Centers[®], 425 Better Way, Appleton, WI 54915, Attn: Jim Anholzer

Or, fax the completed form to 920-243-6255, Attn: Jim Anholzer

Guest Data

Name _____

Address _____

City _____ State _____ Zip _____

Daytime Phone _____ Cell Phone _____

Driver's License Number _____ Amount of Claim \$ _____

Vehicle Make _____ Model _____ Year _____

VIN/Serial Number _____ Mileage _____

At the time the above vehicle was presented for service, the tank contained Excelerator[™] gasoline purchased at the Express Convenience Center[®] located at (address, city, state):

I have been informed by the mechanic/technician at the repair facility that the engine problem(s) corrected were a direct result of Express Convenience Center[®] gasoline purchased at the location identified above.

Signed _____ Date _____

** Express Convenience Centers[®] retain the right to investigate all claims and may deny claims for repairs that deems, in its sole discretion, was not caused by Excelerator[™] fuel.





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Service Data Form

(To be completed by mechanic/technician)

(Please print)

Repair Facility Name _____

Address _____

City _____ State _____ Zip _____

Business Phone _____ Fax _____

Mechanic/Technician Name _____

I, _____, in my professional opinion, represent to this guest and to Express Convenience Centers® that the repairs listed on the included repair invoice were a direct result of the Excelerator™ gasoline used in the vehicle. All charges for repairs are reasonable and customary for the services provided and no unnecessary services were provided.

This is my detailed explanation of how the Excelerator™ gasoline caused the following engine-related problem(s):

Signed _____ Date _____

Repair invoice must be attached to this form. All items on invoice must be legible and include associated dollar amount for repair. Express Convenience Centers® retains the right to investigate all claims and may deny claims for repairs that it deems, in its sole discretion was not caused by Excelerator™ fuel. Fraudulent claims will be prosecuted to the full extent of the law.

